

blu Agile Management Office (AMO) - the missing link in Scrum

Scrum Flow



Roles

- Product Owner (PO):** The only person responsible for managing the product backlog. The PO represents the interests of stakeholders and maximizes the value of the work that the development team does.
- Scrum Master (SM):** The person responsible for maintaining the correct use of the scrum process and maximizing its benefits. Experienced scrum teams may not need the help of a scrum master but in general, it is advisable to work with one.
- Development Team:** A group of professionals who are working on delivering potentially releasable products at the end of every sprint.
- Stakeholders:** Typically, managers, customers or users, who only take part in the reviews. Stakeholders can be involved in the scrum process by discussing their needs with the product owner.
- Agile Management Office (AMO):** Support in the introduction of agile methods and monitoring of ongoing processes.

AMO Tasks

- Participation in meetings
- Cost and budget control
- Project marketing, reporting and communication
- Tool setup and maintenance
- Risk management
- Quality assurance (e.g. user stories)



blu AMO

SM Support

- Organization and keeping meeting and workshop minutes
- Support in the use of agile methods
- Support in impediment management

PO Support

- Support in stakeholder management
- Support in verbalization and creating of backlog items
- Project documentation
- Lessons learned

